

TERRACE TOWER II
5619 DTC Parkway
Englewood, CO 80111-3000

92-236
Post Office Box 5630
Denver, Colorado 80217-5630
(303) 267-5500

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TELE-COMMUNICATIONS, INC.

RECEIVED

MAR 24 1994

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

VIA FAX

Mr. John Hays
Mass Media Bureau
Cable Rate Regulation Impact Survey
Room 314
1919 M Street, N.W.
Washington, D.C. 20554

RE: Cable Rate Impact Survey

Dear Mr. Hays:

Enclosed are the completed rate surveys for TCI's largest systems that we anticipate will be governed by benchmark rate regulation. The disk will be sent to you via express mail today for delivery tomorrow.

Excluded from this survey are those systems where we anticipate utilizing cost-of-service regulation, subject to release by the FCC of the final Report and Order. Also excluded is the Dallas system where rates were not changed because the system is less than 30% penetrated. The attached listing provides the details requested in the September 19 Order.

Very truly yours,

TCI CABLE MANAGEMENT CORPORATION

Mary Green

Mary Green
Director of Regulatory Compliance

Enclosures

ratesurv.bay

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5619 DTC Parkway
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Post Office Box 5630
Denver, Colorado 80217-5630
(303) 267-5500

TCI TELE-COMMUNICATIONS, INC.

October 4, 1993

The Hon. James H. Quello
Chairman
Federal Communications Commission
1919 M Street, NW
Washington DC 20554

Robert N. Thomson
Senior Vice President
Communications and Policy Planning

RECEIVED

MAR 24 1994

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

Dear Chairman Quello:

Enclosed is a copy of TCI's response to the FCC Rate Regulation Impact Survey. The data indicates that approximately 65% of TCI customers in the sample systems are experiencing rate decreases on regulated services and equipment while approximately 35% are experiencing rate increases. Typically, the amount of the decreases exceeds the amount of the increases. For example, in the extreme case of our San Jose system, decreases are between \$5.00-\$10.00 per customer, while increases average around 2 cents per customer.

Across our entire base, we estimate around 80% of our customers are experiencing rate decreases. The larger systems surveyed here have a disproportionate penetration of more advanced and costly equipment. This skews the ratio of decreases to increases downward for the sample systems.

The survey covers 13% of our customers. TCI revenues decrease by \$32.5 million per year in the surveyed systems. Across all our systems, revenue will decrease by \$140-\$160 million per year.

We have taken several steps to keep rates as low as possible. First, TCI has not employed discounted a la carte packaging in any of its cable systems. Second, the company has announced it will seek cost of service proceedings in only a handful of its systems. Third, and most important, TCI has refused to make cash payments for retransmission consent.

We must bring the process of establishing cable rate regulation to an end. Over the last several months, both our customers and our employees have endured a torture of channel changes, rate changes and constant publicity about the possibility of service disruptions from retransmission consent. Telephone call volumes have trebled in our systems, the stress level among our line employees is at a breaking point and our customers are confused at best.

We simply cannot go through another round of rate adjustments and notices to our customers at this time. We urge the Commission, in the strongest possible terms, to forego tinkering with the benchmarks and other rate regulations.

The Cable Act of 1992 and the Commission's regulations are designed to have their greatest impact over a period of years. Our intention is to do our best to comply with the letter and spirit of the law, but we must have an extended period of regulatory stability to make these regulations work.

Yours truly,

A handwritten signature in black ink, appearing to be 'R. Thomson', written over a horizontal line.

Robert N. Thomson, Senior VP
Communications & Policy Planning

**TELE-COMMUNICATIONS, INC.
NOTES TO FCC RATE REGULATION
IMPACT SURVEY**

1. GENERAL:

These systems were omitted from the survey for the following reasons:

Dallas	Effective Competition System	TX0762
Tulsa	Anticipated Cost of Service Filing	OK0061
Baltimore	Anticipated Cost of Service Filing	MD0269

Equipment data (units and households) is shown for informational purposes only as no equipment is required to receive regulated service tiers.

2. Oakland, NJ

In April, the system had eight different rates for addressable converters. The rates were averaged in order to be reflected in the limited space on the survey form. Average rate calculation is shown below.

OAKLAND ADDRESSABLE CONVERTER CALCULATION

<u>UNITS</u>	<u>HOMES</u>	<u>RATE</u>	<u>REVENUE</u>	
18,976	18,834	\$1.50	\$28,464	Tac addr. box for addr. pay TV subs
6,102	6,008	\$2.00	12,204	Tac addr. box for HBO only subs
1,910	1,879	\$3.50	6,685	Tac addr. box for Basic only subs
2,072	N/A	\$5.00	10,360	Additional Tac addr. box in the home
19,027	18,820	\$5.50	104,649	Deluxe addr. converter for addr. pay TV subs
5,230	4,831	\$6.00	31,380	Deluxe addr. converters for HBO only subs
1,980	1,869	\$7.00	13,860	Deluxe addr. converters for Basic only subs
<u>6,396</u>	<u>N/A</u>	<u>\$5.50</u>	<u>35,178</u>	Additional deluxe addr. converters in the home
61,693	52,241		\$242,780	

Avg. Rate for Addr. Converters: \$3.94

Franchise fees have increased from 2% in April to 5% in September.

3. Chicago

System did not have a printed rate card in April.

4. Denver

Equipment was included with basic and additional outlet.

5. San Jose

Addressable converter included remote.

Average subscriber increase of \$0.02. Average subscriber decrease was \$5.00 to \$10.00.

6. Wilmington

Remote included with converter in April.

7. Grand Rapids

Non-addressable converter was included with the first outlet and \$2.50 thereafter.

Remotes were included with a premium service and \$2.95 thereafter.

8. Pittsburgh

Converter was included with the primary outlet.

TELE-COMMUNICATIONS, INC.
NOTES TO FCC RATE REGULATION
IMPACT SURVEY

9. Baton Rouge

In April, the system had five different rates for addressable converters. The rates were averaged in order to be reflected in the limited space on the survey form. Average rate calculation is shown below.

BATON ROUGE ADDRESSABLE CONVERTER CALCULATION

<u>UNITS</u>	<u>HOMES</u>	<u>RATE</u>	<u>REVENUE</u>	
14,903	89,163	\$2.00	\$29,806	Grandfathered Existing Accts
18,313	0	\$3.30	60,433	Converter with a Pay Service
4,676	0	\$4.00	18,704	Grandfathered Additional Converter
18,220	0	\$5.30	96,566	Converter and Remote without Pay Service
<u>395</u>	<u>0</u>	<u>\$6.00</u>	<u>2,370</u>	Bulk Account Converter
56,507	89,163		\$207,879	

Average Rate for Addr. Converters: **\$3.68**

This page was not included in the fax of October 4th. It was left out in error.

FCC RATE REGULATION IMPACT SURVEY

01. Community Unit ID#:		NJ0219		05. Respondent Name:		Mary Green	
02. Mailing Address (street):		40 Potash Road		06. Respondent Fax:		(303) 488-3220	
03. Mailing Address (city):		Oakland		07. Respondent Phone:		(303) 267-4871	
04. Mailing Address (state & zip):		NJ 07436		08. System/Franchise:		Oakland System	

REGULATED SERVICES		CHARGE		CHANNELS		HOUSEHOLDS	
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic)	Basic	\$10.00	\$8.82	14	19	192,967	193,948
10. TIER 2	Expanded Basic	\$11.30	\$13.73	18	28	192,264	192,968
11. TIER 3							
12. TIER 4							

REGULATED EQUIPMENT		CHARGE		EQUIPMENT UNITS		HOUSEHOLDS	
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter (Average of eight rates)	Non-addressable:	\$1.00	\$0.50	160,841	157,332	118,174	115,947
	Addressable:	\$3.94	\$1.48	61,693	61,300	52,241	52,083
14. Installation	Prewired:	\$60.00	\$36.06			2,649	2,836
	Unwired:	\$60.00	\$72.09			454	462
15. Service Charge	Visit required:	\$29.95	\$21.43			1	10
	No visit:	\$10.00	\$2.00			N/A	N/A
16. Inside Wire:		N/A	N/A	N/A	N/A	N/A	N/A
17. Remote:		\$4.00	\$0.22	23,257	25,037	20,616	22,229
18. Additional Outlet:		\$4.00	\$0.00	100,294	102,098	79,863	81,056
All Miscellaneous Maintenance (describe):							
19.							
20.							
All Miscellaneous charges (specify):							
21. Remote included with addressable converters		\$0.00	\$0.22	32,633	32,336	25,520	25,368
22. "Corded" remote for standard converter		\$1.00	\$0.22	7,089	5,989	6,266	5,334
23.							
24. Franchise Fee:		\$0.00	\$0.45				
25. Total billed monthly charges for reg. services:		\$26.91	\$24.58				
26. Total subscribers receiving any reg. services:		192,967	193,948				
27. % of subs. receiving a change in bill for reg. svcs:		Increase%	41.00%	Decrease%	59.00%		

September 1993



**TCI of Northern
New Jersey**

We're taking television into tomorrow.

**Cable System Channel Line-up
Effective April 1, 1993**

**Broadcast Basic
CHANNEL**

CHANNEL	STATION	
2	WCBS-TV	New York
4	WNBC-TV	New York
5	WNYW-TV	New York
7	WABC-TV	New York
*8	WNJM-TV	Montclair (M-F 8:30am-12am, Sat. & Sun. 9am-12am)**
*8	TC-	Travel Channel (12am-9am)**
9	V-FOR-TV	Secaucus
*10	CIC-	Customer Information Center (7pm-9pm)**
11	WPIX-TV	New York
*12	WNYC-TV	New York (M-F 7am-8pm, Sat. 2pm-8pm, Sun. 8am-8pm)**
*12	WLW-TV	Garden City (M-F 12am-7am, 8pm-12am, Sat. 12am-2pm, 8pm-12am, Sun. 12am-8am, 8pm-12am)**
13	WNET-TV	Newark
19/F	PAC-	Public Access
20/G	PAC-	Public Access
*96 or 55, 63, 72, 97	CTN-	Cable Television Network of New Jersey (8am-8pm)**
*96 or 55, 63, 72, 97	VP-	Video Program Guide (6pm-10:30pm)**
*96 or 55, 63, 72, 97	CM	Cable Marketplace (6am-8am)**
*99 or 1, 43, 58, 60	WNJU-TV	Linden (M-F 6am-7pm, Sat. & Sun. 6am-12pm)**

**Expanded Basic
CHANNEL**

CHANNEL	STATION	
3	CSN	C-SPAN
6	WTBS-TV	Atlanta
18/E	QVC-	Shopping Network
*22/I	EWTN-	Eternal Word Television Network (3am-6pm)**
*23/J	LP-	Local Programming (8am-8pm)
*23/J	A&E	Arts & Entertainment (6pm-8pm)
24/K	FAM-	The Family Channel
25/L	CNBC-	Consumer News & Business Channel (M-F 6am-7pm, Sat. & Sun. 6am-12pm)
*25/L	MSG-	Madison Square Garden Network (M-F 7pm-2am, Sat. & Sun. 12pm-2am)**
26/M	TNT-	Turner Network Television
27/N	USA-	USA Network
*28/O	AMC-	American Movie Classics (M-F 3pm-4:30am, Sat. & Sun. 1pm-7:30am)**
*28/O	HSN-	Home Shopping (T-F 4:30am-3pm, Sat. 4:30am-1pm, Sun. 7:30am-1pm, M 7:30am-3pm)**
*29/P	DSC-	The Discovery Channel (9am-3am)
*29/P	CM	Cable Marketplace (3am-9am)
*30/Q	TNN-	The Nashville Network (9am-3am)
*30/Q	CM	Cable Marketplace (3am-7am)
*30/Q	VH-1-	Video Hits One (7am-9am)
31/R	ESN-	ESPN
32/S	CNN-	Cable News Network
*33/T	NIK-	Nickelodeon (may be preempted by MSG II)**
*33/T	MSG II	whenever necessary
34/U	LIF-	Lifetime
35/V	TWC-	The Weather Channel
36/W	MTV-	Music Television

**Premium Services
CHANNEL**

CHANNEL	STATION	
*10	RQ-	Request Television Pay-Per-View (9pm-7pm)**
14/A	HBO-	Home Box Office
15/B	ENC-	Encore
16/C	SHO-	Showtime
17/D	DIS-	The Disney Channel
21/H	MAX-	Cinemax
*22/I	SC-	Sports Channel (6pm-3am)**
*96 or 55, 63, 72, 97	SPICE	Spice Pay-Per-View (10:30pm-6am)**
97 or 56, 62, 73, 98	TMC-	The Movie Channel
*99 or 1, 43, 58, 60	SCA-	Sports Channel America (M-F 7pm-5am, Sat. & Sun. 12pm-5am)**

Stations which have an * are part-time and share channel location. **Times may vary.
Hours subject to change without notice.



TCI of Northern New Jersey

We're taking television into tomorrow.

Effective April 1, 1993

TCI OF NORTHERN NEW JERSEY 1993 RATE SCHEDULE

A. Residential/Monthly Service

* Broadcast Basic	\$10.00
* Expanded Basic (w/o converter)	\$11.30
* Expanded Basic	\$12.30
* FM Only	\$22.30
* FM add to basic	\$ 2.50
* DMX without basic (converter required)	\$22.30
* DMX with basic each outlet (converter required)	\$ 5.00
* Additional VCR outlet	\$ 5.00
(w/o converter)	\$ 4.00
* VCR outlets	\$ 5.00
* VCR outlets (w/o converter)	\$ 4.00
* Additional sets	\$ 5.00
(w/o converter)	\$ 4.00
* VCR in line	no charge
* Program Guide	\$ 3.00
* Tac - Basic only (addressable descrambler)	\$ 3.50 (1st set only)
* Tac - Basic/HBO (addressable descrambler)	\$ 2.00 (1st set only)
* Tac - one or more pays (addressable descrambler)	\$ 1.50 (1st set only)
* Addressable Descrambler—with one or more addressable premiums—First Set	\$ 1.50
* Addressable Descrambler—additional sets	\$ 5.00 (add'l sets)
* Fullblown - basic only (deluxe descrambler)	\$ 7.00 (1st set only)
* Fullblown - HBO (deluxe descrambler)	\$ 6.00 (1st set only)
* Fullblown - with addressable pay (deluxe descrambler)	\$ 5.50 (1st set and add'l set)
* DMX Converter (includes remote)	\$ 5.00
* Remote cordless	\$ 4.00
* Remote control transmitters (each additional hand-held unit)	\$ 1.00

B. Residential Premium Service

	Stand Alone	With HBO
* HBO (includes Encore)	\$13.40	N/A
* Encore	\$ 5.95	FREE
* Cinemax	\$10.50	\$ 7.50
* The Movie Channel	\$10.00	\$10.00
* Showtime	\$10.00	\$10.00
* The Disney Channel	\$ 8.50	\$ 8.50
* SportsChannel/ SportsChannel America	\$13.95	\$13.95
* SportsChannel/ SportsChannel America (add'l sets)	\$10.25	\$10.25

C. Commercial Service

* Commercial A	\$49.95
Commercial establishments where cable television service is publicly viewed.	
* Commercial B	\$22.30
Commercial establishments where cable television service is not publicly viewed.	
This classification also includes non-profit clubs and organizations; such as but not limited to: American Legion, Knights of Columbus, VFW, Volunteer Ambulance & Fire Departments, etc.	
* Additional Set	\$22.30
* VCR outlet	\$22.30
* FM Service only	(Commercial A) \$49.95 (Commercial B) \$22.30
* FM outlet (add to basic)	\$22.30
* DMX 1 year contract (with converter)	\$90.00/mo.
* DMX 2 year contract (with converter)	\$80.00/mo.
* DMX 3 year contract (with converter)	\$70.00/mo.
* DMX additional outlets (requires converter)	\$22.30
* SportsChannel/SportsChannel America (Commercial A)	\$125.00 (1st set only) \$ 75.00 (add'l set)
* SportsChannel/SportsChannel America (Commercial B)	\$ 75.00 (1st set only) \$ 60.00 (add'l set)

D. Dormitory/Hospital/Hotel/Motel Service

* + Dormitory—basic service per room	\$ 4.00
* Hospital—basic service per room	\$ 4.00
* Hotel/Motel—basic service per room	\$ 4.40
* Hotel/Motel—HBO per room	\$ 4.40
* Installation	See Commercial Installation
+ —Wayne Only	

E. Residential Installation

* Aerial standard installation	\$60.00 (150 ft. or less)
* Aerial standard installation	\$70.00
	(drop in excess of 150 ft. less than 250 ft. no survey needed)
* Aerial non-standard installation	\$30.00 per man hour
	plus materials, or actual cost, whichever is less. (drop in excess of 250 ft. needs survey)
* Underground standard installation	\$47.50 plus materials
	(drop fee) \$49.95 installation fee. (150 ft. or less)
* Underground non-standard installation	Actual cost of labor
	and materials plus \$49.95 - installation fee. (in excess of 150 ft.)
	Should any non-standard install require the use of rock sawing
	or blasting equipment, the charge shall be actual cost of such work.
* Fishing	\$30.00/hr.
* Prewiring	1 - \$ 25.00
	2 - \$ 40.00, 3 - \$ 55.00, 4 - \$ 70.00
	5 - \$ 85.00, 6 - \$100.00, 7 - \$115.00
* FM/DMX	\$ 60.00
* Additional Outlet (set, VCR, FM, DMX)	\$39.95 separate trip
	\$ 9.95 same trip
* Pay Per View-addressable box delivery	\$19.95 separate trip
* Upgrade of Services	\$29.95 separate trip
* Upgrade of Service - per outlet	\$ 9.95 same trip
Closed Caption Decoding Device (separate trip)	\$29.95
each outlet (same trip)	\$ 9.95

Note: TCI will proffer service to any residential subscriber and extend the cable plant within the distance necessary to provide service at the company's expense. *There is no residential line extension rate.* The installation rates are subject to standard and non-standard designation which are distinguished above.

F. Commercial/Dormitory/Hospital/Hotel/Motel Installation

SUBJECT TO COMMERCIAL LINE EXTENSION POLICY

G. Reconnection

* Regular	\$60.00
* Non-pays (within 60 days)	\$60.00
* Seasonal (within 60 days)	\$19.95

*** H. Relocation**

	\$39.95 within 90 days
	\$ 9.95 each add'l outlet
	(moving of cable outlet within same residence)

* I. Transfer (within 90 days)	\$39.95
	(carry over same service)
	\$ 9.95 (per additional set)
	(Assessed when subscriber moves from one serviceable location to another
	with like service. If upgrade in new facility then upgrade charge assessed.)

* J. Electronic Switching for Upgrade	\$10.00
* Upgrade or Exchange converter only	\$19.95 separate trip
	\$ 9.95 same trip

* K. Parental Guide Device	No Charge
----------------------------	-----------

* L. A/B Switch (for VCR or other than antenna)	\$11.95 for switch
	\$19.95 separate trip
	installation (optional)
* (for antenna)	\$19.95 for switch
	\$29.95 separate trip
	installation (optional)

* M. Unnecessary Trip	\$20.00
	Repair/Service charge to correct cable equipment that has been
	reconfigured or tampered with or repair/service non-cable
	related equipment (TV, VCR, antenna, etc.)

N. Administrative Charges

* Non-pay Collection charge	\$10.00
* Bad Check	\$10.00
	(TCI deposited twice and returned to us by our bank or no signature on check.)
* Late Fee for payments not received within 30 days of due date	3.50
* Lost or unreturned converter	\$ 65.00 conventional
	\$100.00 addressable
	\$150.00 deluxe

* DMX Converter	\$100.00
* DMX Remote Transmitter	\$ 15.00
* Lost or unreturned remote control transmitters	\$ 15.00
* Shipping and handling charge (for mail exchange of remote control transmitters)	\$ 4.00

O. Downgrade/Disconnection

* VCR separate trip	\$ 19.95
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* Rates Subject to Change

APRIL 1, 1993 page 2



TCI of Northern New Jersey
We're taking television into tomorrow.

Cable System Channel Lineup

Effective August 31, 1993

The following stations will be included in the Broadcast Basic Service.

- | | |
|-----------------------|-----------------|
| 2 - WCBS-TV | 12 - WNYC-TV |
| 3 - Local Programming | 13 - WNET-TV |
| 4 - WNBC-TV | 16 - EPG PREVUE |
| 5 - WNYW-TV | 17 - WXTV-TV |
| 6 - SNEAK PREVUE | 18 - WNJU-TV |
| 7 - WABC-TV | 19 - PAC |
| *8 - WNJM-TV/TTC | 20 - PAC |
| 9 - WWOR-TV | 21 - WLIW-TV |
| 10 - WMBC-TV | 22 - WHSE-TV |
| 11 - WPIX-TV | |

The following stations will be included in the Expanded Basic Service:

- | | |
|------------|--------------------|
| 23 - QVC | 44 - TDC |
| *31 - VISN | 45 - TNN |
| 32 - WTBS | 46 - ESPN |
| 33 - NIK | 47 - CNN |
| 34 - LIF | 48 - VH-1 |
| 35 - TWC | *49 - EWTN/MSG II |
| 36 - MTV | 50 - CTN |
| 37 - A&E | 51 - C-SPAN I |
| 38 - FAM | 52 - HEADLINE NEWS |
| 39 - CNBC | 53 - EI TV |
| 40 - MSG | 54 - BET |
| 41 - TNT | 55 - COURT TV |
| 42 - USA | 56 - TLC |
| 43 - AMC | 57 - HSN |

The following stations are Premium Channels:

- | | |
|---------------|------------------------------|
| 14 - HBO | 26 - CINEMAX |
| 15 - ENCORE | 27 - The Movie Channel |
| 24 - SHOWTIME | 30 - SportsChannel (24 Hrs.) |
| 25 - DISNEY | *31 - SportsChannel America |

The following Pay-Per-View services are available from TCI Home Theatre:

- | | |
|---------------|---------------------|
| 28 - PPV - 1 | Request I |
| 29 - PPV - 2 | Request II |
| *95 - PPV - 3 | Request III/Playboy |
| *96 - PPV - 4 | Action/Spice |

Stations which have an * are part-time and share channel location.

Although Playboy and Spice are scrambled services, and are available only by ordering Pay-Per-View, we have personal I.D. #s and technical devices in stock that will block out the video and audio portion of the service. These features will prevent ordering the service. For information, call your local business office phone number.



TCI of Northern New Jersey
We're taking television into tomorrow.

EFFECTIVE SEPTEMBER 1, 1993

TCI OF NORTHERN NEW JERSEY RATE SCHEDULE

(Franchise Fees Included Where Applicable)

RESIDENTIAL MONTHLY SERVICE

Broadcast Basic	\$ 9.00
Expanded Basic	\$14.00
DMX without Broadcast Basic (converter required)	\$23.00
DMX with Broadcast Basic (converter required)	\$ 5.00 each outlet
Additional Outlets	No Charge
VCR Outlets	No Charge
Program Guide	\$ 3.00
Conventional Converter	\$.50
Addressable Descrambler	\$ 1.48
Deluxe Addressable Descrambler (includes remote control transmitter)	\$ 1.70
Remote Control Transmitter	\$.22
DMX Converter (includes remote control transmitter)	\$ 5.00

RESIDENTIAL PREMIUM SERVICE

	Stand Alone	With HBO
* HBO	\$14.40	N/A
* Encore	\$ 6.20	FREE
* Cinemax	\$11.50	\$ 8.50
* The Movie Channel	\$11.00	\$11.00
* Showtime	\$12.00	\$12.00
* The Disney Channel	\$ 9.50	\$ 9.50
* SportsChannel/SportsChannel America	\$14.95	\$14.95
* SportsChannel/SportsChannel America (add'l sets)	\$10.25	\$10.25

COMMERCIAL MONTHLY SERVICE

* Commercial A	\$49.95
(Commercial establishments where service is publicly viewed)	
* Addressable Descrambler	\$ 1.50
* Remote Control Converter	\$ 4.00
* Deluxe Addressable Descrambler	\$ 5.50
* Commercial B	\$23.00
(Commercial establishments where cable television service is not publicly viewed. This classification also includes non-profit clubs and organizations; such as but not limited to American Legion, Knights of Columbus, VFW, Volunteer Ambulance & Fire Departments, etc.)	
* Conventional Converter	\$.50
* Addressable Descrambler	\$ 1.48
* Deluxe Addressable Descrambler (includes remote control transmitter)	\$ 1.70
* Remote Control Transmitter	\$.22
* Additional Outlets (Commercial A&B)	\$23.00
* VCR Outlets (Commercial A&B)	\$23.00

DMX - MONTHLY COMMERCIAL RATE SCHEDULE

(Commercial A&B)

Terms for commercial DMX vary according to length of contract and square footage
of the commercial establishment. For further information on DMX, contact the
commercial sales department

* DMX additional outlets (requires converter)	\$23.00
* SportsChannel/	\$125.00 (1st set only)
SportsChannel America	\$ 75.00 (additional sets)
(Commercial A)	
* SportsChannel/	\$ 75.00 (1st set only)
SportsChannel America	\$ 60.00 (additional sets)
(Commercial B)	

↑ HOTEL/MOTEL SERVICE

* Broadcast Basic Cable Service	\$ 1.72/room
* Expanded Basic Cable Service	\$ 2.68/room
* HBO	\$ 4.40/room
* Installation	SEE COMMERCIAL INSTALLATION

↑ HOSPITAL SERVICE

* Broadcast Basic	\$ 1.57/room
* Expanded Basic	\$ 2.41/room

† DORMITORY SERVICE - Wayne Only

- Broadcast Basic\$ 1.57/room
- Expanded Basic Service\$ 2.43/room

† Accounts designated with † must take Broadcast Basic & Expanded Basic Service.

• Rates Subject to Change

RESIDENTIAL INSTALLATION

- Aerial standard installation\$72.09 (125 ft. or less)
- Aerial standard installation\$48.08 per hour plus materials
(drop in excess of 125 ft. less than 250 ft. no survey needed)
- Aerial non-standard installation\$48.08 per hour plus materials
(drop in excess of 250 ft., needs survey)
- Underground installation\$48.08 per hour plus materials
Should any non-standard install require the use of rock sawing or
blasting equipment, the charge shall be actual cost of such work.
- Fishing\$48.08/hr.
- Prewiring\$48.08/hr.
- Additional Outlet\$36.06 separate trip
\$12.02 same trip
- VCR\$24.04 separate trip
\$12.02 same trip
- DMX\$24.04 separate trip
\$12.02 same trip
- Closed Caption Device\$24.04 separate trip
\$ 8.01 same trip
- Upgrade or Downgrade of Optional Services (Electronic)\$ 2.00
- Upgrade or Downgrade of Optional Services\$21.43 separate trip
\$10.71 same trip
- Install A/B Switch\$21.43 separate trip
\$ 7.14 same trip

Services not listed will be charged at the Hourly Service Charge (HSC). Please call us for more information.

NOTE: TCI of Northern New Jersey will proffer service to any residential subscriber and extend the cable plant within the distance necessary to provide service at the company's expense. There is no residential line extension rate. The installation rates are subject to standard and non-standard designation which are distinguished on our rate sheet.

COMMERCIAL INSTALLATION

• **SUBJECT TO COMMERCIAL LINE EXTENSION POLICY**

• RECONNECTION

Regular, Non-pay, Seasonal\$36.06

• RELOCATION

(Moving of cable outlet within residence)\$36.06 (first outlet)
\$12.02 (each additional outlet)

PARENTAL GUIDE DEVICE

A/B SWITCH (purchase)\$ 5.00

• UNNECESSARY TRIP

.....\$24.04
(charge to correct cable equipment that has been re-configured or tampered with
or repair/service customer-owned equipment, or no access to premises)

ADMINISTRATIVE CHARGES

- Non-Pay Collection Charge\$16.02
- Bad Check\$10.00
(TCI deposited twice and returned to us by our bank or no signature on check)
- Late Fee\$ 3.00
(for payments not received within 30 days of due date)
- Lost or Unreturned Equipment\$ 75.00 conventional converter
\$150.00 addressable converter
\$100.00 DMX converter
\$ 15.00 DMX remote transmitter
\$ 10.00 remote transmitter for cable converter
- Shipping and handling charge\$ 4.00 ea.
(for mail exchange of remote control transmitter)
- DISCONNECT CUSTOMER-OWNED EQUIPMENT\$24. 4

• These prices are formulated by using the Hourly Service Charge (HSC) as prescribed by the Federal Communications Commission formulas multiplied by the average time for each installation activity based upon historical data.

Prices do not include 6% NJ sales tax. All prices subject to change.

SEPTEMBER 1, 1993 PAGE 2

FCC RATE REGULATION IMPACT SURVEY

01. Community Unit ID#:	IL0955	05. Respondent Name:	Mary Green			
02. Mailing Address (street):	510 N Peshtigo Ct	06. Respondent Fax:	(303) 488-3220			
03. Mailing Address (city):	Chicago	07. Respondent Phone:	(303) 267-4871			
04. Mailing Address (state & zip):	IL 60611	08. System/Franchise:	Chicago System			

REGULATED SERVICES		CHARGE		CHANNELS		HOUSEHOLDS	
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic)	Basic	\$10.00	\$11.29	27	27	200,515	198,893
10. TIER 2	Expanded Basic	\$11.72	\$11.29	27	27	170,747	173,894
11. TIER 3							
12. TIER 4							

REGULATED EQUIPMENT		CHARGE		EQUIPMENT UNITS		HOUSEHOLDS	
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:	\$1.90	\$0.65	121,257	107,919	85,801	76,581
	Addressable:	\$2.86	\$1.17	56,668	66,605	5,071	10,301
14. Installation	Prewired:	\$30.00	\$32.52			2,492	2,706
	Unwired:	\$60.00	\$65.04			4,913	5,100
15. Service Change	Visit required:	\$25.00	\$21.68			117	91
	No visit:	\$25.00	\$2.00			135	108
16. Inside Wire:		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
17. Remote:		\$1.90	\$0.10	145,042	154,979	85,980	83,390
18. Additional Outlet:		\$0.00	\$0.00	0	0	0	0
All Miscellaneous Maintenance (describe):							
19.							
20.							
All Miscellaneous charges (specify):							
21.							
22.							
23.							
24. Franchise Fee:		\$1.09	\$1.13				
25. Total billed monthly charges for reg. services:		\$26.27	\$25.23				
26. Total subscribers receiving any reg. services:		200,515	198,893				
27. % of subs. receiving a change in bill for reg. svcs:		Increase%	51.00%	Decrease%	49.00%		

September 1993

Dear Customer,

To comply with federal regulations under the 1992 Cable Act, we will be making some immediate changes to our channel line-up and charges for service. Some service and equipment rate levels may decrease in price while others may increase. Both changes are the result of rate formulas mandated by the federal government. These changes are effective on September 1, 1993. Rate adjustments and/or credits will be reflected on a subsequent bill.

PRODUCTS AND SERVICES PRICE LIST
(all prices exclude applicable franchise fees and taxes)

The minimum level of cable service you may purchase is BASIC SERVICE. You may purchase BASIC SERVICE alone or with any other OPTIONAL SERVICE(S) listed below.

BASIC SERVICE - \$ 11.29 per month

OPTIONAL CABLE SERVICE - EXPANDED BASIC - \$ 11.29 per month

PREMIUM SERVICES

Premium services may be purchased individually, or for greater savings, buy more than one and receive the "package price".

Individual Premium Service Prices, Premium Package Service Prices

	(per month)		(per month)
HBO	\$ 9.09	Any two Premium Services	\$ 16.24
Showtime	\$ 9.09	Any three Premium Services	\$ 21.95
The Disney Channel	\$ 8.62	Any four Premium Services	\$ 27.66
The Movie Channel	\$ 8.62	Any five Premium Services	\$ 33.37
Cinemax	\$ 8.95	Add Encore to any other	
Encore	\$ 1.67	Premium Service for only	\$ 0.95

CABLE GUIDE - Plan your cable viewing with this informative guide, \$ 0.95 per month.

OPTIONAL MUSIC SERVICES AND EQUIPMENT

DMX (Digital Music Express) - 30 channels of digital quality, commercial free music for your stereo. DMX service includes the cost of the Tuner. \$ 9.47 per month.

EQUIPMENT

Standard Converter	\$ 0.65 per month
Addressable Converter	\$ 1.17 per month
Remote Control	\$ 0.10 per month

INSTALLATION & REPAIR

Unwired Home Installation (within 125' of existing cable plant)	\$ 65.04 *
Restart/Reconnect Home Installation	\$ 32.52 *
Additional Connection at Time of Initial Installation	\$ 10.84 *
Move Outlet	\$ 32.52 *
Upgrade or Downgrade of Optional Services (Addressable)	\$ 2.00 *
Upgrade or Downgrade of Optional Services (Non-Addressable)	\$ 21.68 *
Connect VCR at Time of Initial Installation	\$ 10.84 *
Connect VCR Requiring Separate Installation	\$ 21.68 *
Connect FM at Time of Initial Installation	\$ 10.84 *
Connect FM Requiring Separate Installation	\$ 21.68 *
Install DMX at Time of Initial Installation	\$ 10.84 *
Install DMX Requiring Separate Installation	\$ 21.68 *
Purchase A/B Switch	\$ 5.00
Install A/B Switch at Time of Initial Installation	\$ 7.22
Install A/B Switch Requiring Separate Installation	\$ 21.68
Administrative Fee for delinquent payment	\$ 5.00
Non-Sufficient Funds Charge	\$ 20.00
Unreturned Standard Converter Charge	\$ 75.00
Unreturned Addressable Converter Charge	\$ 150.00

* These prices are formulated by using the Hourly Service Charge (HSC) as prescribed by the Federal Communication Commission formula multiplied by the average time for each installation activity based upon historical data.

Commercial and non-standard installations and other services not listed above will be charged at the Hourly Service Charge. Please call us for more information. Prices do not include franchise fees or taxes. All prices are subject to change.

THE 199:

Q: What is the
A: In October of
certain activi-
spring of '95
(FCC), which
issuing 15 c.
1992 Act.

Q: What does th
A: The Act reg.
1) What cat
service.
2) The type
service
3) It gives
demand
system or
station or
carry the
TV station.

Q: What does
A: It means th
cable comp.
to your syst-
but they
and income

Q: I've heard th
to 15 percent
A: The FCC has
These rates
reach by Ser-
at or near th
Consequent
dramatic de-
above the
accordingly
and others
entire cable
go down

Q: I noticed the
channels —
noticed that
Why is that?
A: To meet the
have been
some serv-
others may
bill should
credits d th
sometimes

Q: I noticed the
What happen
A: In certain s-
cable comp-
for local TV
Moreover, i-
levels, cable
TCI has tr-
minimize th-

Q: I've heard th
cable service
A: By October
television c-
with your lo-
signals. Mo-
company to
"retransmis-
for our cust-
are watch-
stations and
a local TV s-
by the FCC
be forced b-
that happen-
minimize ar



TCI

CHANNEL LINE-UP

(Effective 9/1/93)

- | | |
|--------------------------|--------------------------|
| 1. REQUEST HDSPICE - EB | 33. COURT TV - XB |
| 2. WBBM - EB | 34. FAMILY CHANNEL - XB |
| 3. SNEAK PREVIEW - EB | 35. CNBC - XB |
| 4. WSNS - EB | 36. C-SPAN II/CHICAGO |
| 5. WMAQ - EB | ACCESS NTWRK - EB |
| 6. WGBO - EB | 37. NICKELODEON - XB |
| 7. WLS - EB | 38. CNN - XB |
| 8. WCFC - EB | 39. BET - XB |
| 9. WGN - EB | 40. VH-1/COMEDY - XB |
| 10. PHOTO ADS- | 41. LIFETIME - XB |
| 56 COMMUNITY | 42. CAN/TV - EB |
| BULLETIN BD - EB | 43. VSN - XB |
| 11. WTTW - EB | 44. MTV - XB |
| 12. WFJD - EB | 45. GALAVISION - XB |
| 13. WPWR - EB | 46. QVC - XB |
| 14. ENCORE - P | 47. WWOR - EB |
| 15. MOVIE CHANNEL - P | 48. WTBS - EB |
| 16. CINEMAX - P | 49. MUTV - EB |
| 17. HBO - P | 50. WEHS/HSC - EB |
| 18. SHOWTIME - P | 51. PREVIEW GUIDE - EB |
| 19. CHICAGO TV/19 - EB | 52. C-SPAN - EB |
| 20. WYCC - EB | 53. LEASED ACCESS / |
| 21. CHGO LRNS TV/21 - EB | KOREAN TV - EB |
| 22. DISNEY - P | 54. HEADLINE NEWS - XB |
| 23. MUTV - EB | 55. DISCOVERY - XB |
| 25. SHOWCASE | 1036 CHICAGOLAND TV - XB |
| CHICAGO - EB | 57. WEATHER - XB |
| 26. WCIU - EB | 58. TNN - XB |
| 27. FYI CHGO/TV27 - EB | 59. EWTN - XB |
| 28. SPORTSCHANNEL - XB | 60. AMC - XB |
| 29. ESPN - XB | 61. MEU - XB |
| 30. TNT - XB | 62. REQUEST I - EB |
| 31. USA - XB | 63. VIDEO JUKEBOX |
| 32. A&E - XB | NETWORK - XB |

Community(s) served:**CHICAGO**

EB = Economy Basic
 XB = Expanded Basic P = Premium

CHICAGO CHANNEL LINEUP

CHANNEL	NETWORK	PROGRAMMING	CHANNEL	NETWORK	PROGRAMMING
2	WBBM (2)	Chicago (CBS)	35	*CHBC	Consumer and Business News
3	SNEAK PAY-PER-VIEWS		36	CAN TV36	
4	WISN (4)	Chicago (Spanish Language Network)		C-SPAN II	Senate
5	WMAQ (5)	Chicago (ABC)	37	*NICKELODEON	Programming for young people.
6	WGBS (6)	Joliet (ABC)	38	*CHN	24 hour, in-depth news, business, sports and weather.
7	WLS (7)	Chicago (ABC)	39	*BLACK ENTERTAINMENT TELEVISION	America's pioneer in showcasing Black Entertainment.
8	WCFC (8)	Chicago (ABC)	40	*VN-1	Video music channel targeted to 25-54 yr. olds.
9	WGN	An independent station from Chicago, Illinois.		*COMEDY CENTRAL	Comedy programming.
10	*CHICAGO LAND TELEVISION	24 hour local cable news for the eight county Chicago area.	41	*LIFETIME	Information and entertainment for today's woman.
11	WTTW (11)	Chicago (PBS)	42	CAN-CALL TV42	Interactive community bulletin box
12	WFLD (32)	Chicago (ABC)	43	*VISH	Interfaith Programming
13	WPMI	Local (ABC)	44	*TBS	Affairs-Airs the best in specials, movies and sports.
14	*ENCORE	All movies from the 1970's & 80's.	45	*ECLAVISION	Spanish programming featuring news and variety (weekdays) and movie sports and specials (weekends).
15	*THE MOVIE CHANNEL	Movies 24 hours a day, exclusives and recent hits.	46	*QVC	A home shopping service allowing subscribers to order name brand merchandise via TV.
16	*CINEMAX	Top quality movies, action and comedy.	47	COMMUNITY BULLETIN BOARD	
17	*HBO	Blockbuster movies, sports and more.	48	MEU	Mind Extension University
18	*SHOWTIME	Exclusive programming.	49	MUTV	Municipal Programming
19	CAN TV 19		50	WERS	Home Shopping Channel
20	WYCC (20)		51	PREVIEW GUIDE	
21	CAN TV 21		52	C-SPAN	Live Congressional coverage from Washington.
22	*THE DISNEY CHANNEL	Disney and more programs.	53	ROCKED ACCESS	
23	MUTV	Municipal Programming		ROMAN TV	
24	REQUEST 1	Pay-Per-View	54	*HEADLINE NEWS	The latest news, weather, sports, business every night, 24 hour a day.
25	SCB	Showcase Chicago	55	*THE DISCOVERY CHANNEL	Nature, science, history & technology programming.
26	WCU (26)	Chicago (ABC)	56	*WNOB	From New York, classic movies, variety and sports.
27	PVI CHICAGO TV37	Complete illustrated video magazine with information on sports, health, cooking, etc.	57	*THE WEATHER CHANNEL	Live 24-hour broadcast of national and local weather.
28	*AMERICAN MOVIE CLASSICS	The greatest films of Hollywood's Golden Years.	58	*THE NASHVILLE NETWORK	Entertainment service with a country music emphasis.
29	*ESPN	24-hour sports programming, news and information.	59	*EWTN	Catholic Religious Programs-Fans Entertainment.
30	*TURNER NETWORK	Featuring the Sports Illustrated, made-for-cable movies, sports and more.	60	*SPORTCHANNEL	The Best of live Chicago sports.
31	*USA	Federal Bureau of Investigation family.	61	*MTV MUSIC TELEVISION	24-hour video music channel in stereo reflecting the spirit of rock 'n' roll.
32	*ABC NETWORK	Comedy, drama, documentaries, performing arts.	62	REQUEST 2	Pay-Per-View
33	*COURT TV			SPACE	Pay-Per-Night (11pm-3am)
34	*THE FAMILY CHANNEL	Broad mix of family programming.	63	*VH1: THE BOX	

Programming is subject to change.

*Expanded Basic Service is a separate, optional level of service, available to Basic customers for an additional, separate, monthly charge.

**Premium service additional monthly charge.

FCC RATE REGULATION IMPACT SURVEY

01. Community Unit ID#:		CO0142		05. Respondent Name:		Mary Green	
02. Mailing Address (street):		8850 S Tucson Way		06. Respondent Fax:		(303) 488-3220	
03. Mailing Address (city):		Englewood		07. Respondent Phone:		(303) 267-4871	
04. Mailing Address (state & zip):		CO 80112		08. System/Franchise:		Denver Suburbs Franchise	

REGULATED SERVICES		CHARGE		CHANNELS		HOUSEHOLDS	
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic)	Basic	\$10.00	\$9.30	18	21	169,295	169,291
10. TIER 2	Expanded Basic	\$13.15	\$11.08	28	25	165,909	165,905
11. TIER 3							
12. TIER 4							

REGULATED EQUIPMENT		CHARGE		EQUIPMENT UNITS		HOUSEHOLDS	
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:	\$0.00	\$0.72	9,957	8,195	9,957	8,195
	Addressable:	\$0.00	\$1.25	214,265	209,354	149,985	146,548
14. Installation	Prewired:	\$60.00	\$18.00			3,561	3,600
	Unwired:	\$60.00	\$36.00			910	900
15. Service Change	Visit required:	\$20.00	\$12.00			400	439
	No visit:	\$5.00	\$2.00			26	31
16. Inside Wire:		\$0.00	\$0.00				
17. Remote:		\$0.00	\$0.09	214,265	209,354	149,985	146,548
18. Additional Outlet:		\$5.00	\$0.00	40,026	40,043	39,225	39,242
All Miscellaneous Maintenance (describe):							
19.							
20.							
All Miscellaneous charges (specify):							
21.							
22.							
23.							
24. Franchise Fee:		\$0.00	\$0.87				
25. Total billed monthly charges for reg. services:		\$25.70	\$23.33				
26. Total subscribers receiving any reg. services:		169,295	169,291				
27. % of subs. receiving a change in bill for reg. svcs:		Increase%	7.40%	Decrease%	92.60%		

September 1993

EFFECTIVE APRIL 5, 1993

TCI SUBURB RATES

Basic service	\$ 10.00
Basic Plus service	13.15
Douglas county basic service (17 channels)	10.00
Douglas county Basic Plus (28 channels)	11.60

PREMIUM SERVICE

HBO	\$ 10.40
Cinemax, Showtime, & Disney (each)	9.95
Encore (by itself)	1.50
Encore with any other premium service	1.00

(customers must have an addressable box to receive these channels.)

PACKAGE RATES

2 pay channels	\$ 17.95
3 pay channels	22.95
4 pay channels	27.95

(Encore is included free with these prices)

ADDITIONAL OUTLETS

Additional outlets with or without box	\$ 5.00 each per month
VCR outlet with converter box	5.00

***** (except if they have 2 premium channels at regular price then they may have 1 additional outlet free monthly.)

INSTALLATION CHARGES

Installation (sameday)	\$ 60.00
Installation (after 24 hours)	50.00
(above prices include 1 additional outlet)	
Installation for non-pay	60.00
Installation of additional outlet	10.00
(this price for 3rd or more outlets at time of original installation and/or for the 2nd outlet if they have a promo instal fee.)	
Installation of additional outlet	20.00
(this price is if done after original installation.)	
Installation of DMX	Free
Installation of premium channels	Free

INSTALLATION CHARGES CONTINUED

Installation of A/B switch 10.00
(this price is if done at time of original installation and a
separate charge to purchase the A/B switch of \$10.00.)

Installation of A/B switch after installation 20.00
(in addition to the purchase of the A/B switch of \$10.00.)

VCR connect	Free
Service call	Free
Transfer of service (or promo)	20.00
Special request orders	Free

OTHER SERVICES

Administrative fee	\$ 5.00
Name change	Free
Non sufficient funds charge	20.00

DENVER METRO CHANNEL LINEUP

4/1/93

Basic	KWGN (2) IND	2
Basic	PPV GUIDE	3
Basic	KCNC (4) NBC	4
Basic	KRMA (6) PBS	6
Basic	KMGH (7) CBS	7
Basic	MUNICIPAL CH	8
Basic	KUSA (9) ABC	9
Basic	KTCI CABLE	10
Basic	KBDI (12) PBS	12
Basic	KDVR (31) FOX	13
Basic	KUBD (50) TELE	17
Basic	EPG PROG GUIDE	19
Basic	KTVB (20) IND	20
Basic	ACCESS/MEU	22
Basic	ACCESS	54
Basic	90'S	57
Basic	ACCESS/ ACC.	58
Basic	UNIVISION/KCEC	61

18

Expanded	Discovery	23
Expanded	BET	24
Expanded	Family	25
Expanded	WGN	26
Expanded	TBS	27
Expanded	Nickelodeon	28
Expanded	MTV	29
Expanded	VH-1	30
Expanded	Comedy	31
Expanded	PSN	32
Expanded	USA	33
Expanded	ESPN	34
Expanded	CNBC	35
Expanded	Bravo/NOS	36
Expanded	CNN HL	37
Expanded	CNN	38
Expanded	AMC	39
Expanded	TNT	40
Expanded	A&E	41
Expanded	EI	42
Expanded	Lifetime	43
Expanded	Nash/CMTV	44
Expanded	Weather Ch.	45
Expanded	CSPAN	46
Expanded	CSPAN 2	47
Expanded	VISN/ACTS	48
Expanded	Court TV	49
Expanded	QVC	50

28

PREM	SHOWTIME	5
PREM	HBO	14
PREM	CINEMAX	16
PREM	ENCORE	18
PREM	DISNEY	21
PPV	REQ-1 PPV	11
PPV	REQ-2 PPV	15
PPV	SPICE PPV	52
PPV	ACTION/PLAY PPV	53

9

9/1/93

Basic	KWGN (2) IND	2
Basic	PPV GUIDE	3
Basic	KCNC (4) NBC	4
Basic	KRMA (6) PBS	6
Basic	KMGH (7) CBS	7
Basic	MUNICIPAL CH	8
Basic	KUSA (9) ABC	9
Basic	KTCI CABLE	10
Basic	KBDI (12) PBS	12
Basic	KDVR (31) FOX	13
Basic	KUBD (50) TELE	17
Basic	EPG PROG GUIDE	19
Basic	KTVB (20) IND	20
Basic	ACCESS/MEU	22
Basic	CSPAN	49
Basic	KCEC	50
Basic	CSPAN 2	51
Basic	KWHD	53
Basic	90'S	57
Basic	ACCESS/ ACC.	58
Basic	ACCESS	62

21

Expanded	Discovery	23
Expanded	BET	24
Expanded	Family	25
Expanded	WGN	26
Expanded	TBS	27
Expanded	Nickelodeon	28
Expanded	MTV	29
Expanded	VH-1	30
Expanded	Comedy	31
Expanded	PSN	32
Expanded	USA	33
Expanded	ESPN	34
Expanded	CNBC	35
Expanded	Bravo/VISN/ACTS	36
Expanded	CNN HL	37
Expanded	CNN	38
Expanded	AMC	39
Expanded	TNT	40
Expanded	A&E	41
Expanded	EI	42
Expanded	Lifetime	43
Expanded	Nash/CMTV	44
Expanded	Weather Ch.	45
Expanded	Court TV	46
Expanded	QVC	47

25

PREM	SHOWTIME	5
PREM	HBO	14
PREM	CINEMAX	16
PREM	ENCORE	18
PREM	DISNEY	21
PPV	REQ-1 PPV	11
PPV	REQ-2 PPV	15
PPV	ACTION/PLAY PPV	48
PPV	SPICE PPV	52

9

PRODUCTS AND SERVICES PRICE LIST

(all prices exclude applicable franchise fees and taxes)

The minimum level of cable service you may purchase is **BASIC SERVICE**. You may purchase **BASIC SERVICE** alone or with any other **OPTIONAL SERVICE(S)** listed below.

BASIC SERVICE - \$9.30 per month

KWGN, PPV Guide, KCNC, KRMA, KMGH, KUSA, KTCI, KBDI, KDVR, KUBD, KTVD, ACCESS/MEU, CSPAN, KCEC, CSPAN2, KWHI, Electronic Program Guide, ACCESS.

OPTIONAL CABLE SERVICES

CABLE PLUS SERVICE - \$11.08 per month

TDC, BET, FAM, WGN, TBS, NICK, MTV, VH-1, ESPN, COMEDY, PSN, USA, CNBC, BRAVO/VISN/ACTS, HLN, CNN, AMC, TNT, A&E, E!, LIFE, TNN/CMT, TWC, COURT TV, QVC.

PREMIUM AND PAY-PER-VIEW SERVICES

Premium Services may be purchased individually or, for greater savings, buy more than one and receive the "package price."

Individual Premium Service Prices* (per month)

HBO	\$11.40
Showtime	\$11.40
The Disney Channel	\$10.95
Cinemax	\$10.95
Encore	\$1.75

**Addressable converter required for any Premium Service.*

Package Premium Services (per month)

Any two Premium Services	\$18.95
Any three Premium Services	\$23.95
Any four Premium Services	\$28.95
Add Encore to any other Premium Service for only	\$1.00

Pay-Per-View Services

With the use of an addressable converter (for which there is a separate monthly charge) you may call 790-8922 and order a movie or event. The schedule of Pay-Per-View movies and events (and their prices) is shown on the PPV Guide Channel (channel 3). Your account will be charged for each movie or event you order.

Optional Music Services and Equipment

DMX (Digital Music Express) - 30 channels of digital quality, commercial free music for your stereo. DMX service includes the cost of the Tuner, \$9.95 monthly.

DJ Remote Control Unit, works with DMX Stereo Service, \$2.95 monthly.

Equipment

Standard Converter	\$.72 per month
Addressable Converter	\$1.25 per month
Remote Control	\$.09 per month

Installation & Service

Unwired Home Installation	
(within 125' of existing cable plant)	\$36.00*
Restart/Reconnect Home Installation	\$18.00*
Additional Outlet Connection at	
Time of Initial Installation	\$6.00*
Additional Outlet Connection Requiring	
Separate Installation	\$18.00*
Move Outlet	\$18.00*
Upgrade or Downgrade of Optional Services	
(Addressable)	\$2.00*
Upgrade or Downgrade of Optional Services	
(Non- Addressable)	\$12.00*
Connect VCR at Time of Initial Installation	\$6.00*
Connect VCR Requiring Separate Installation	\$12.00*
Install DMX at Time of Initial Installation	\$6.00*
Install DMX requiring Separate Installation	\$12.00*
Purchase A/B Switch	\$5.00
Install A/B Switch at Time of Initial Installation	\$4.00*
Install A/B Switch	
Requiring Separate Installation	\$12.00*
Administrative Fee for delinquent payment	\$5.00
Returned Check Charge	\$20.00
Unreturned Standard Converter Charge	\$75.00
Unreturned Addressable Converter Charge	\$150.00
Unreturned Remote Control Charge	\$10.00

Commercial and non-standard installations and other services not listed above will be charged at the Hourly Service Charge. Prices do not include franchise fees or taxes. All prices are subject to change.

** These prices are formulated by using the Hourly Service Charge (HSC) as prescribed by the Federal Communication Commission formulas multiplied by the average time for each installation activity based upon historical data.*

Attention Apartment/Condo Residents: If your landlord pays for BASIC and CABLE PLUS Service, you may be paying individually for your premium channels and any applicable equipment. These new rates are applicable to those services.

**EFFECTIVE
SEPT. 1, 1993**

FCC RATE REGULATION IMPACT SURVEY

01. Community Unit ID#:		CA0213		05. Respondent Name:		Mary Green	
02. Mailing Address (street):		234 E Gish Road		06. Respondent Fax:		(303) 488-3220	
03. Mailing Address (city):		San Jose		07. Respondent Phone:		(303) 267-4871	
04. Mailing Address (state & zip):		CA 95112		08. System/Franchise:		San Jose System	

REGULATED SERVICES		CHARGE		CHANNELS		HOUSEHOLDS	
Describe Service Tier		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic)	Basic	\$10.50	\$11.23	26	26	159,888	161,312
10. TIER 2	Expanded Basic	\$14.97	\$14.26	33	33	151,603	148,499
11. TIER 3							
12. TIER 4							

REGULATED EQUIPMENT		CHARGE		EQUIPMENT UNITS		HOUSEHOLDS	
		4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:	\$0.00	\$0.87	0	0	0	0
	Addressable:	\$4.95	\$1.39	85,149	86,921	73,499	74,790
14. Installation	Prewired:	\$49.95	\$25.26			3,547	3,851
	Unwired:	\$60.00	\$50.52			644	465
15. Service Change	Visit required:	\$40.00	\$25.26			0	0
	No visit:	\$10.00	\$2.00			0	0
16. Inside Wire:		\$0.00	\$0.00	0	0	0	0
17. Remote:		\$0.00	\$0.09	85,149	86,921	73,499	74,790
18. Additional Outlet:		\$6.95	\$0.00	42,730	43,193	34,501	34,926
All Miscellaneous Maintenance (describe):							
19.							
20.							
All Miscellaneous charges (specify):							
21.							
22.							
23.							
24. Franchise Fee:		\$1.27	\$1.27				
25. Total billed monthly charges for reg. services:		\$31.81	\$27.18				
26. Total subscribers receiving any reg. services:		159,888	161,312				
27. % of subs. receiving a change in bill for reg. svcs:		Increase%	45.00%				

September 1993

4/5/93

MONTHLY COSTS

Basic Service	\$10.50
Expanded Basic	\$14.97
Additional TV Outlet	\$ 6.95
X-PRESS Executive	\$19.95
Video Control Center	\$ 3.00
The Cable Guide	\$ 1.50

* Must be ordered in conjunction with Basic service. Expanded Basic service includes American Movie Classics, ESPN, USA, TNT, Court TV and non-professional SportsChannel programming.

ENCORE *Effective 10/92*

With 1 or more Premium Channels	\$1.00
Without Premium Channels (Basic only)	\$1.50

AUDIO SERVICES**Digital Music Express (DME)**

DMX Service (if purchase tuner)	\$ 4.95
DMX Tuner Rental and Service	\$ 9.95
DJ Remote Rental	\$ 2.95

FM Service

FM Stereo Service	\$ 3.95
FM Stereo Service and DMX Rental and Service	\$11.95

PAY-PER-VIEW

Action (8:00AM - 3:00AM) - nightly	\$ 3.95
Request Movies (8:00AM - 4:00AM) - nightly	\$ 4.95
Playboy At Night (5:00PM - 3:00AM) - nightly	\$ 6.95
Spice (8:00PM - 4:30AM) - nightly	\$ 7.95

Special Events Priced separately

Late Payment Charge	\$ 5.00
Returned Check Charge	\$20.00
Change of Service-downgrade/upgrade/switch	\$10.00

Your City or County charges a franchise fee on some or all of these services. This amount will be reflected on your monthly Cable bill. NOTE: Premium & Pay-Per-View channels require a Descrambler.

CALLING TCI CABLEVISION OF SAN JOSE

Customer Service 408-452-3355
Sales, billing and repair
Call 24-Hours A Day

Pay-Per-View (Check channel 12A for ordering instructions)

Channel 1A (Action)	800-885-ACTN
Channel 27A (Request)	800-885-2727
Channel 28A (Request 2)	800-885-2828
Channel 30A (Playboy At Night)	800-885-3030
Channel 31A (Spice)	800-885-3131

For additional information, please call Customer Service.

TROUBLESHOOTING

TCI Cablevision of San Jose repairs its cable system and equipment free of charge (except in the case of willful or negligent damage). Many reception problems are TV set-related. TCI Cablevision of San Jose does not repair TV sets. These tips suggest who to call after you troubleshoot.

SCREEN DARK, NO SOUND - Is TV (or VCR) plugged in? Is descrambler turned on? Is outlet controlled by a wall switch? If so, make sure outlet has power. If these fail, call Customer Repair.

TV "SNOW" AND RUSHING SOUNDS - Check cable leads on back of set. Make sure you have selected a channel with programming. If descrambler is used, make sure set is on channel 3. If problem does not clear in 15 minutes, call TCI Cablevision of San Jose Repair.

SOUND OK, BUT PICTURE ROLLS OR TEARS ON ALL CHANNELS - Check the vertical and horizontal controls on TV. If this fails, call TV repairman.

PICTURE "SCRAMBLED" OR BLANK ON PREMIUM CHANNELS - Normal for non-subscribed channels. If it occurs on subscribed channels, and you have a touch-tone phone, call 452-3322 to refresh your descrambler. If problem does not clear within 10 minutes, or you don't have a Touch-Tone phone, call TCI Cablevision of San Jose Repair.

PICTURE OK, BUT NO SOUND - Check volume control on TV. Check Mute and Volume functions on descrambler remote control. Check other channels. If single channel, check TV fine tuning. Check if station is having problems. If these do not work, call TCI Cablevision of San Jose Repair.

CHANNEL ON SCREEN DOES NOT MATCH TUNING INDICATOR (Basic Customers) - Adjust fine tuning control. If this fails, call TCI Cablevision of San Jose Repair.

NOTE: When recording on a VCR, or when tuned to Stereo TV programming, set your descrambler to its highest volume level, and adjust listening volume on TV set.

TCI CABLEVISION OF SAN JOSE LOCATIONS

1010 N. Fourth Street, San Jose

Monday-Saturday 8:00am - 6:00pm

Almaden Plaza

Almaden Expressway at Almaden Hill Road, San Jose

Monday-Saturday 8:00am - 6:00pm

Sunday 12:00pm - 5:00pm

**Ask About Our
Package Specials!**

408-452-3355

24-Hours A Day



TCI Cablevision of San Jose
We're taking television into tomorrow.

4/5/93

A CABLE CHANNELS

1	Action	Pay-Per-View Action/Adventure Movies
2	KTVU-2	Oakland/Independent
3	KNTV-11	San Jose/ABC
4	KRON-4	San Francisco/NBC
5	KPIX-5	San Francisco/CBS
6	KICU-36	San Jose/Independent
7	KGO-7	San Francisco/ABC
8	KSBS-8	Salinas/NBC
9	KQED-9	San Francisco/PBS
10	KTEH-54	San Jose/PBS
11	Freeve Ggde	24 Hour Pay-Per-View Information
12	K9HK-44	San Francisco/Independent
13	KTSF-26	San Francisco/Independent
14		
15	KDTV-14	San Francisco/Univision
16	KSTS-48	San Jose/Telemundo
17	Galavision	Spanish Movies, Variety, Novelas
18	KLXV-65	San Jose/Independent
19		
20	KOFY-20	San Francisco/Independent
21	KCSM-60	San Mateo/PBS
22	KMTP-32	San Francisco/PBS
23		
24		
25		
26		
27	Request	Pay-Per-View Movies, Events
28	Request 2	Pay-Per-View Movies, Events
29		
30	Playboy At Night	Pay-Per-View Adult Entertainment
31	SPICE	Pay-Per-View Adult Entertainment
32		
33	KMST-46	Monterey/CBS
34	Community College Network	Local College Productions
35	Government Access	San Jose/Cupertino
36	The Community Channel/Access	San Jose/Cupertino

* Subscriber required to receive Premium or Pay-Per-View channels.

** Description not required. *** Premium content available at additional cost.

CABLE CHANNELS B

1	Prevue Guide	24 Hr Cable Programming Information
2	CNN	24 Hr News, Business, Sports, Weather
3	Sneak Prevue	24 Hour Pay-Per-View Information
4	MTV	24 Hour Music Videos, Features
5	ESPN	24 Hour Sports, Sports News and Info
6	Discovery Channel	Science, Nature, Technology
7	TNT	24 Hour Movies, Variety, Sports
8	The Classified Channel	24 Hour Local Advertising
9	USA Network	24 Hour Original Movies, Variety
10	Nickelodeon	Children's Shows, TV Favorites
11	A&E	Comedy, Documentaries, Performing Arts
12	Family Channel	Drama, Comedy, Movies, Kids' Shows
13	TBS	24 Hour Movies, Sports, Variety
14		
15	CNBC	24 Hour Consumer and Business News
16	Lifetime	Info and Entertainment for Today's Woman
17	VH-1	Music Videos, Comedy, Features
18	CMTV	Country Music Videos
19	Nashville Network	Country, Variety, Entertainment
20	Comedy Central	24 Hour Comedy Programming
21	Bravo	International Films, Performing Arts
22	C-SPAN 2	U.S. Senate Coverage
23	American Movie Classics	24 Hour Classic Movies
24	C-SPAN 1	U.S. House of Representatives Coverage
25	Home Shopping Network	24 Hour Home Shopping
26	Weather Channel	24 Hour Global & Local Weather
27	Headline News	24 Hour Updates Every 30 Minutes
28	Court TV	24 Hour Live and Taped Courtroom Coverage
29	E! Entertainment	Movie and Entertainment News
30	VISN/ACTS	Inspirational Programming
31	QVC	24 Hour Shopping Channel
32		
33	Black Entertainment TV	24 Hour Variety, Music Videos
34	International Channel	Foreign Language Programming
35	The California Channel	California Legislature Coverage
36	Travel Channel	Travel Logs, Discounts

☒ Premium Channels (optional)
 ☐ Pay-Per-View (optional)
 ☐ Shares

9/1/93

New Rates!

"Monthly Service Fees"

Basic Service	Rate
Broadcast Basic	\$11.23
Expanded Basic	\$14.26

Premium Services (a la carte)	Rate
HBO	\$10.95
Cinemax	\$10.95
Showtime	\$10.95
Disney	\$10.95
SportsChannel	\$10.95
Playboy	\$10.95

Premium Services	Rate
2 Premiums	\$19.05
3 Premiums	\$25.05
4 Premiums	\$32.05
5 Premiums	\$39.05
6 Premiums	\$46.05

Other Services	Rate
Encore without Premium Services	\$1.75
(with Premium Services)	\$1.00
DMX	\$9.95

Equipment Rental	Rate
Standard Cable Box Rental	\$87
Addressable Cable Box Rental	\$1.39
Remote Control Rental	\$0.09
VCC	\$3.00

"Connection Fees"

	Rate
New Installation	\$50.52
Reconnection	\$25.26
Additional Outlet	
At the time of installation	\$16.84
Requiring a separate trip	\$25.26
Moving an Outlet	\$25.26
Adding or Deleting Service	
Processing Fee (Computer transaction)	\$2.00
Requiring a separate trip	\$16.84
Connecting your VCR	
At the time of installation	\$8.42
Requiring a separate trip	\$16.84
Connecting your stereo to FM service	
At the time of installation	\$8.42
Requiring a separate trip	\$16.84
Connecting DMX	
At the time of installation	\$16.84
Requiring a separate trip	\$25.26
Connecting an A/B switch	
At the time of installation	\$8.42
Requiring a separate trip	\$16.84

These prices are based on the Federal Communications Commission's guidelines for hourly service charges.

"Other Fees"

	Rate
Administrative Fee for Late Payment	\$5.00
Non-Sufficient Funds Fee	\$20.00
Unreturned Standard Converter	\$100.00
Unreturned Addressable Converter	\$250.00
Purchase A/B Switch	\$5.00
Lost or unreturned trip fee	\$75.00

Prices do not include franchise fees or taxes and are subject to change.

Rates apply to residential service.